

CITY OF NEWTON, MASSACHUSETTS

PURCHASING DEPARTMENT

purchasing@newtonma.gov

Fax (617) 796-1227

June 6, 2016

ADDENDUM #1

REQUEST FOR QUALIFICATIONS #16-85

SIP SERVICES

THIS ADDENDUM IS TO: **Answer the following Questions:**

Q1. Are you accepting bids for a pure hosted solution?

A1. No.

Q2. If so, do you have CAT 5 and or CAT cabling in place? POE?

A2. Overall the City infrastructure is in very good shape. Not all phones have been converted to VoIP yet. Most buildings have at least one POE switch.

Q3. Does the \$13.44/ centrex line cost include EUCL charges and Voicemail Charges?

A3. Yes to EUCL, no to Voicemail.

Q4. Can you provide a network map of how all the locations are connected to the internet? Types of Connections? Speed of connections?

A4. We have two internet connections, City Hall delivers internet access to all municipal buildings; The Education Center delivers internet to all schools.

Q5. What percent of all the total line count would have usage of less than 60 minutes/ month of outside of the current centrex?

A5. We do not have a means to estimate a response.

Q6. Will ITT46 be the definitive contract vehicle for this RFP?

A6. Yes.

Attachment D Diagram:

Q7. There are different Models of Mitel Mxe3300 Controllers. Standard and Expended. Which does the City of Newton have?

A7. The Mitel 3300's are on Enterprise software. We have a combination of equipment that best serves the varied workforce, departmental requirements and number of employees in our buildings.

Q8. Shows Mitel 3300MX3 Redundant at both 100 Walnut Street and 1000 Commonwealth Avenue with SIP Trunk Terminations, which is prime?

A8. We do not have SIP in the City at this time.

Q9. Are there SBC's at both of these locations? Are they HA pair SBC's?

A9. We do not have SIP in the City at this time so there are no SBC's.

Q10. If no SBC's, where does the SIP Trunk terminate?

A10. We do not have SIP in the City at this time.

Q11. What is being used as a Customer WAN Edge (CE) Router at both of these locations? Make, model and IOS

A11. Both City and School have current, fully patched HP and Cisco routers.

Q12. What is the connectivity between the Mitel 3300MXe at 1-000 Commonwealth Avenue?

A12. IP

Q13. Two High Schools show SIP Trunks with 23 Concurrent Calls (CCL) or SIP Paths with SIP Trunk Terminations. Is there Call control (i.e.: IPPBX) at these locations or do they register to one of the Mitel Mx3300?

A13. We do not have SIP in the City at this time.

Q14. Are there SBC's at both of these locations? Are they HA pair SBC's?

A14. We do not have SIP in the City at this time.

Q15. If no SBC's where does the SIP Trunk terminate?

A15. We do not have SIP in the City at this time.

Q16. Could/Would they be considered remote Sites off of the Mitel Mx3300?

A16. They definitely could be.

Q17. Fire HW (1164 Centre Street) and Police HW (1321 Washington Street) show SIP Trunks with 23 Concurrent Calls or SIP Paths?

A17. We do not have SIP in the City at this time.

Q18. Is there Call control (i.e.: IPPBX) at these locations or do they register to one of the Mitel Mx3300?

A18. We do have Call Control at both Fire and Police.

Q19. Are there SBC's at both of these locations? Are the HA pair SBC's?

A19. We do not have SIP in the City at this time.

Q20. If no SBC's where does the SIP Trunk terminate?

A20. We do not have SIP in the City at this time.

Q21. Could/Would they be considered remote Sites off of the Mitel Mx3300?

A21. Yes, they could.

Q22. All of the other sites are showing either POTS/Copper Lines or possibly Centrex lines. Are there only phones at these locations?

A22. Our inventory in the bid shows all phones in the City.

Q23. Can they register to the Mitel Mx3300 at either 100 Walnut Street and/or 1000 Commonwealth Avenue?

A23. Yes, they can reregister.

Q24. Could/Would they be considered remote Sites off of the Mitel Mx3300?

A24. Yes, they could.

All other terms and conditions of this bid remain unchanged.

**PLEASE ENSURE THAT YOU ACKNOWLEDGE ALL ADDENDA ON YOUR
BID FORM. FAILURE TO ACKNOWLEDGE ALL ADDENDA COULD
RESULT IN REJECTION OF YOUR BID AS NONRESPONSIVE.**

Thank you.



Nicholas Read
Chief Procurement Officer